

Customer Service Best Practices for Customer Retention

#1: Hire a dedicated customer support team.

#2: Employ a diverse customer support team.

#3: Have an informative website.

#4: Make social media your friend.

#5: Monitor customer review sites.

#6: Leverage technology.

#7: Follow through on problem resolution.

#8: Follow up with customers.

#9: Collaborate with other departments.

#10: Provide customer service training.

Sat Practice Best Customer Service

Brian W. Stewart

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The World of Customer Service Pattie Odgers,2004 With global markets more crowded than ever it is a major challenge for organizations to attract and retain customers due to the competition they are faced with This text is designed to teach exemplary customer service thinking in public or private domestic or international organizations and is written in a practical common sense manner reflecting current customer service concepts and hints

Journal of the American Veterinary Medical Association, 2017

The Metal Worker ,1906

C D A

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