

NADETTE RITCHIE

Customer Service Supervisor



nadette@you.mail

Customer Service Supervisor Resume

Address: [YOUR ADDRESS]

Phone Number: [YOUR PHONE NUMBER]

LinkedIn: https://www.linkedin.com/in/your_own_profile

Objective

Dynamic and results-oriented Customer Service Supervisor with 10 years of experience in leading diverse teams to deliver exceptional customer service experiences. Seeking to leverage expertise in retail, hospitality, call center, and e-commerce environments to contribute to the success of a forward-thinking organization.

Professional Experience

Customer Service Supervisor

Prime Retail Solutions, New York, NY

January 2055 - Present

- Led a team of 15 representatives in delivering high-quality service
- · Developed strategies to enhance customer satisfaction
- Conducted performance evaluations and provided feedback
- Collaborated with cross-functional teams to resolve issues
- Monitored service metrics and recommended improvements

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Ying-Ying Zheng

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