



Product Warranty Inquiry Letter

November 27, 2055

To: Customer Service Department
TechCo Electronics
456 Tech Drive
Chicago, IL 60601

Dear Customer Service,

I hope this letter finds you well. I am writing to inquire about the warranty for a product I recently purchased from TechCo Electronics. Below are the details of my purchase:

Product Name/Model: TechCo UltraPhone X200
Purchase Date: October 15, 2055
Invoice/Order Number: INV12345678
Serial Number: TCX200-987654321

I am reaching out to confirm the terms and conditions of the warranty for this product, specifically regarding a malfunction with the touch screen that has become unresponsive in certain areas. I would appreciate your guidance on how to proceed with a potential claim or to resolve the issue under warranty.

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California



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