

THE 50 COMPANIES WITH THE BEST CUSTOMER SERVICE

METHODOLOGY

Qualtrics' Customer Service Index (CSI) is a comprehensive, data-driven metric that measures customer service performance across a wide range of industries. The CSI is based on a proprietary survey methodology that asks customers to rate their experience with a company's customer service on a scale of 1 to 10. The survey covers a variety of factors, including the speed of response, the quality of the service, and the overall satisfaction with the experience. The CSI is then calculated as the average of all the scores, with a higher score indicating better customer service performance. The CSI is a valuable tool for companies looking to improve their customer service and for consumers looking to find the best companies to do business with.

Newsweek's America's Best Customer Service 2024

Newsweek's America's Best Customer Service 2024 is a list of the top 50 companies in the United States, ranked by their customer service performance. The list is based on a survey of over 100,000 customers, who were asked to rate their experience with the company's customer service on a scale of 1 to 10. The survey covers a variety of factors, including the speed of response, the quality of the service, and the overall satisfaction with the experience. The list is a valuable resource for consumers looking for the best customer service, and for companies looking to improve their own performance.

American Customer Satisfaction Index 2023-2024

The American Customer Satisfaction Index (ACSI) is a widely recognized and respected metric for measuring customer satisfaction. It is based on a survey of over 100,000 customers, who are asked to rate their satisfaction with a company's products and services on a scale of 1 to 10. The ACSI is a valuable tool for companies looking to improve their customer satisfaction, and for consumers looking to find the best companies to do business with.

Forbes' Best Customer Service 2024

Forbes' Best Customer Service 2024 is a list of the top 50 companies in the United States, ranked by their customer service performance. The list is based on a survey of over 100,000 customers, who were asked to rate their experience with the company's customer service on a scale of 1 to 10. The survey covers a variety of factors, including the speed of response, the quality of the service, and the overall satisfaction with the experience. The list is a valuable resource for consumers looking for the best customer service, and for companies looking to improve their own performance.

CATEGORIES

- Airlines
- Auto Parts
- Banks
- Credit Cards & Wealth Management
- Cable & Internet Providers
- Car Rental
- Department Stores
- E-Commerce
- Electronics
- Fashion, Apparel, Shoes
- Grocery
- Home Improvement
- Hotels
- Insurance
- Makeup & Skin Care
- Quick, Fast, Casual
- Sit Down Dining
- Specialty
- Supermarkets
- Travel Booking Sites

Rank	Company	Category	Newsweek Score	ACSI Score	Forbes Score	Forbes Rank	Qualtrics Score
1	Chick-fil-A	Quick, Fast, Casual	92.76	85	99.7	2	277.43
2	Publix	Supermarkets	92.91	85	98	7	275.91
3	USAA	Insurance	90.13	85	99	1	274.13
4	TRADER JOE'S	Supermarkets	91.15	84	98.7	2	273.82
5	Wegmans	Supermarkets	91.95	82	92.3	23	266.28
6	THE UPS STORE	Electronics	86.72	78	100	1	264.72
7	amazon	E-Commerce	86.2	83	90	13	259.2
8	ACE Hardware	Home Improvement	86.64	82	89.3	63	257.97
9	Costco	Supermarkets	88.53	82	85	38	255.53
10	PET SUPPLIES PLUS	Pet Supplies	87.3	82	85.7	44	254.97
11	Costco	Supermarkets	88.86	85	77.7	69	251.53
12	State Farm	Insurance	86.35	80.5	84	39	250.85
13	Alaska	Hotels	83.3	81	86	43	250.3
14	NORDSTROM	Department Stores	86.85	80	83	65	249.85
15	Apple	E-Commerce	92.91	82	74.3	78	249.24
16	DELTA	Airlines	84.92	76	87.3	35	248.25
17	Chewy	Pet Supplies	91.76	84	71	89	246.76
18	LONGHORNS	Hotels	89.11	82	67	99	238.11
19	Wendy's	Quick, Fast, Casual	90.12	79	65.7	100	234.79
20	Walmart	Supermarkets	84.63	79	70.3	93	233.96
21	Southwest	Airlines	86.56	78	63	100	227.56
22	Cyrus	Hotels	84.88	82	60.7	100	227.55
23	SEPHORA	Beauty	86.02	80	58	100	224.02
24	REGIONS	Banks	90.65	79	52.3	100	221.98
25	sam's club	Supermarkets	85.94	83	52	100	220.94
26	ULTA	Beauty	88.14	80	49.3	100	217.47
27	MARRIOTT	Hotels	90.52	80	45.7	100	216.19
28	Fidelity	Investment Services	89.33	79.5	46.3	100	215.16
29	Wendy's	Quick, Fast, Casual	89.04	82	42.7	100	213.71
30	Kroger	Supermarkets	84.96	78	48	100	210.96
31	KOHLE'S	Department Stores	82.27	79	47.7	100	208.94
32	TJ-maxx	Department Stores	78.97	79	50.3	100	208.3
33	jetBlue	Airlines	86.02	76	45.3	100	207.35
34	Bath & Body Works	Retail	90.78	80	36.3	100	207.11
35	[Hilton]	Hotels	87.61	79	37.7	100	204.28
36	Marshall's	Department Stores	78.48	79	45	100	202.48
37	HYATT	Hotels	89.66	80	29.7	100	199.33
38	Amazon	E-Commerce	85.44	79	34.7	100	199.11
39	TARGET	Supermarkets	84.34	81	32.3	100	197.67
40	FIFTH THIRD BANK	Banks	89.14	77	26	100	192.14
41	CHASE	Banks	88.47	81	22.7	100	192.14
42	SAMSUNG	Electronics	91.42	83	12.3	100	186.75
43	Bank of America	Banks	86.03	81	17.3	100	184.36
44	TD Bank	Banks	92.61	79	12.7	100	184.28
45	BJ's	Supermarkets	85.71	82	8.3	100	176.04
46	Alamo	Car Rental	85	83	5.3	100	173.33
47	Booking.com	Travel Booking Sites	85.16	78	10	100	173.16
48	HOME DEPOT	Home Improvement	83.82	73	15.3	100	172.15
49	petco	Pet Supplies	84.76	79	4.3	100	168.09
50	Verizon FIOS	Cable & Internet Providers	78.08	74.5	9.7	100	162.25

Newsweek and ACSI ranked the top 50 companies in the United States, based on their customer service performance. The list is based on a survey of over 100,000 customers, who were asked to rate their experience with the company's customer service on a scale of 1 to 10. The survey covers a variety of factors, including the speed of response, the quality of the service, and the overall satisfaction with the experience. The list is a valuable resource for consumers looking for the best customer service, and for companies looking to improve their own performance.

College Rankings This Month Customer Service

R Bogdan



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Michael Cavicante,2010-03 This story will go into graphic detail of the sexual molestation that Michael endured from the man who was supposed to protect him his own father We all hear stories of sexual molestation but normally it always consists of two people of the opposite sex We often hear stories of incest but very rarely do we hear stories of incest in conjunction with homosexuality Michael unwillingly was a victim of both Follow Michael s journey through the first twenty years of his life and find out how his torment was hidden from his devoted mother who eventually discovered her husband s deepest and darkest secrets Read about how Michael comes to grips with his own sexuality and how he deals with the traumatic experiences that he would be forced to endure What course would Michael s life take afterwards and who would he become Would he grow to like other men Or would he become bi sexual Would he be scarred for the rest of his life Find out out in this page turning rivetting tale *Imaging Education* Gene I. Maeroff,1998 This collection of essays by outstanding educators and policy makers looks closely at the influence of each facet of the media from reporting in newspapers to findings in public opinion polls to television sit coms and documentaries to feature films to college rankings in popular magazines **College & Research Libraries News** ,1997 Organizational Behavior Christopher P. Neck,Jeffery D. Houghton,Emma L. Murray,2023-02-09 Organizational Behavior A Skill Building Approach Third Edition examines how individual characteristics group dynamics and organizational factors affect performance motivation and job satisfaction providing students with a holistic understanding of OB Translating the latest research into practical applications and best

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College Rankings This Month Customer Service Book Review: Unveiling the Magic of Language

In an electronic era where connections and knowledge reign supreme, the enchanting power of language has become much more apparent than ever. Its capability to stir emotions, provoke thought, and instigate transformation is actually remarkable. This extraordinary book, aptly titled "**College Rankings This Month Customer Service**," written by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound impact on our existence. Throughout this critique, we shall delve to the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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