

Michelle Obama

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PROFESSIONAL SUMMARY

Highly skilled and versatile public healthcare professional with over 10+ years of diversified experience ranging from consulting, project management, training, and education services for clients and healthcare providers. An award-winning public speaker with the ability to enhance a company's marketing and presentation persona to current and future stakeholders. A well-rounded individual with proven ability to establish rapport with clients and co-workers, knowledgeable on topics such as ICD-10 Codes, MMIS Database, HEDIS, medical insurance claims, provider relations, contract negotiations, and well-versed in Managed Care Health Plans.

SKILLS

- Healthcare Financial Management
- Relationship Building & Networking
- Financial & Compliance Reporting
- Leadership & Staff Management
- Effective Communicator- Verbal & Written
- Enterprise Risk Management
- Negotiation & Conflict Resolution
- Project Management & Data Analytics

PROFESSIONAL EXPERIENCE

Operations Manager

United Healthcare

March 2020 - Present

- Build and sustain strong working relationships with cross functional departments and assigned Medicaid providers
- Ensure all assigned providers are compliant with company-wide initiatives including -Encounter Data, HCC and P4P programs, membership growth, and MLR targets
- Responsible for both the negotiation of provider contracts and ongoing education to the provider network in assigned market areas. Contact prospective students via phone and conduct interviews to assess their needs and next steps
- Successfully increased Medicaid provider engagement by 15% in assigned territory

Account Manager

Aetna

August 2016 – March 2020

- Calculated and maintained over \$1 million records of claims recoupment as well as reviews costs reports
- Facilitated webinars workshops for an avg of 30 Medicaid providers per session
- Performed audits to review accuracy of cost reports, evaluate payment methodology for hospital rates, and payment of claims
- Led Managed Care Health Plans monthly meetings in support of the State's Managed Care Medicaid (SMHC) compliance and regulations

Customer Service Rep- PPO plans

Blue Cross Blue Shields

October 2013 - February 2014

- Managed large amounts of inbound and outbound calls in a timely manner within a call center environment
- Responded and educated customers about their health plan services and benefits
- Ensured accurate information is being relayed back to the customers to ensure first call resolution
- Utilized standard scripts and procedures to assist with complaints and inquiries expressed by the customer

OTHER PROFESSIONAL EXPERIENCE

English Teacher | Sesame Street Elementary (May 2014- May 2016)

Assistant Manager | Victoria Secret (May 2009- September 2013)

EDUCATION

Master of Business Administration

Focus: Healthcare Leadership

University of Pennsylvania | 2013

Bachelor of Science

African American Studies

Howard University | 2010

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**Richard Forbes, Resume
Templates, Cover Letters, Sample
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Paypal Resume Template This Week:

Reviewing **Paypal Resume Template This Week**: Unlocking the Spellbinding Force of Linguistics

In a fast-paced world fueled by information and interconnectivity, the spellbinding force of linguistics has acquired newfound prominence. Its capacity to evoke emotions, stimulate contemplation, and stimulate metamorphosis is truly astonishing. Within the pages of "**Paypal Resume Template This Week**," an enthralling opus penned by a very acclaimed wordsmith, readers embark on an immersive expedition to unravel the intricate significance of language and its indelible imprint on our lives. Throughout this assessment, we shall delve to the book is central motifs, appraise its distinctive narrative style, and gauge its overarching influence on the minds of its readers.

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Haider, and Irving ... Principles of Marketing, 17th GLOBAL Edition Dr. Kotler is the author of Marketing Management. (Pearson), now in its fifteenth edition and the most widely used marketing textbook in graduate schools ... Book Review of Marketing Places by Kotler, Haider, Rein A short review and summary of Marketing Places book by Philip Kotler, Donald Haider, Irving Rein, first published in 1993, and in a revised edition in 2002. Kotler on Marketing: How to Create, Win, and Dominate ... Now Kotler on Marketing offers his long-awaited, essential guide to marketing for managers, freshly written based on his phenomenally successful worldwide ... Marketing Books : A Core Collection: Home Dec 14, 2021 — Kotler provides answers to some of the toughest ones, revealing his philosophies on marketing topics including strategy, product, price, place, ... This summary of Marketing Management by Kotler and ... This summary of Marketing Management by Kotler and Keller is written in 2013-2014. Nowadays economy is based on the Digital Revolution and information ... Marketing 4.0: Moving from Traditional to Digital again, with Marketing 4.0, Kotler and his co-authors help to blaze a new trail to marketing success. This is definitely the one marketing book you HAVE to read ... Philip Kotler on Marketing Strategy | business, book ... Paraphrase on Dizzy Gillespie's "Manteca" : for two pianos, ... Paraphrase on Dizzy Gillespie's "Manteca" : for two pianos, op. 129. Authors: Nikolaï Kapustin, Masahiro Kawakami (Editor), Dizzy Gillespie. Paraphrase on Dizzy Gillespie Manteca for two pianos, op. ... Paraphrase on Dizzy Gillespie Manteca for two pianos, op.129 - Kapustin, Nikolai - listen online, download, sheet music. PARAPHRASE ON DIZZY GILLESPIE'S MANTECA OP.129 ... MUST KAPUSTIN N. - PARAPHRASE ON DIZZY GILLESPIE'S MANTECA OP.129 - TWO PIANOS Classical sheets Piano. German edition. 4.4 4.4 out of 5 stars 2 reviews. MUST ... MUST KAPUSTIN N. - PARAPHRASE ON DIZZY ... MUST KAPUSTIN N. - PARAPHRASE ON DIZZY GILLESPIE'S MANTECA OP.129 - TWO PIANOS Classical sheets Piano - ISBN 10: 4904231562 - ISBN 13: 9784904231562 - MUST. PARAPHRASE ON DIZZY GILLESPIE'S MANTECA OP.129 ... MUST KAPUSTIN N. - PARAPHRASE ON DIZZY GILLESPIE'S MANTECA OP.129 - TWO PIANOS Classical sheets Piano. German edition. 4.4 4.4 out of 5 stars 2 Reviews. MUST ... Paraphrase On Dizzy Gillespie's Manteca Sheet Music - £37.95 - Nikolaj Girshevich Kapustin - Paraphrase On Dizzy Gillespie's Manteca. ... Piano, Keyboard & Organ - Piano Solo. Publisher: MusT Music ... Classical and Jazz Influences in the Music of Nikolai Kapustin by Y Tyulkova · 2015 · Cited by 8 — The topic of this research is the contemporary Russian composer and pianist Nikolai. Kapustin. This paper will focus on the influences from both Classical and ... Parallel Myths by Bierlein, J.F. This is an extremely well-researched and well-organized volume comparing the mythological stories of past civilizations and showing similarities and trends ... Parallel Myths - Kindle edition by Bierlein, J.F.. Literature & ... This is an extremely well-researched and well-organized volume comparing the mythological stories of past civilizations and showing similarities and trends ... Parallel Myths by J.F. Bierlein: 9780345381460 About Parallel Myths Bierlein gathers the key myths from all of the world's major traditions and reveals their common themes, images, and meanings. Parallel Myths by J.F. Bierlein, Paperback This is a marvelous compilation of myths from around the world: western, non-western, and Native

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