

# Customer Service Best Practices for Customer Retention

#1: Hire a dedicated customer support team.

#2: Employ a diverse customer support team.

#3: Have an informative website.

#4: Make social media your friend.

#5: Monitor customer review sites.

#6: Leverage technology.

#7: Follow through on problem resolution.

#8: Follow up with customers.

#9: Collaborate with other departments.

#10: Provide customer service training.

# **Act Practice Best Customer Service**

**Great Britain: Parliament: Special Public Bill Committee** 

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