

Customer Service

Career Exploration

What is customer service?



Customer service is delivering proactive* and immediate support to customers anytime in the correspondence of their choice — phone, email, text, chat, and more. Almost every job requires customer service. Some jobs that depend heavily upon, or require, good customer service would be: Waitresses/stresses, Fast Food workers, Cashiers, bank tellers, Flight attendants, Hotel concierge, receptionists, front desk workers, and greeters, just to name a few.

Why is customer service important?

Customer service is important because it is the relationship between the company, and the customer.

Customers will continue to patronize* establishments they are treated well at. People like to be treated with well and spoken to with respect. Customers, or patrons, often leave reviews of the establishments they have visited. The customer service they received is often the biggest complaint or biggest compliment they will give.

Often, establishments follow “the customer is always right” motto*. This keeps the employees focused on customer satisfaction, and providing the best possible outcome for the customer.

Difficult Customers

Sometimes, working with the public means that occasionally you will encounter people who are unhappy with their service, or are difficult to please. The best thing to do in these situations, is to remain calm, and try to offer solutions that you are able to provide, and are in your range of ability.

If the problem is not something you can fix, or seems urgent (such as an incident report, or a refund) you should always bring your manager or supervisor into the conversation. Your supervisor will have the ability to find a solution, as they have encountered things like this before.

Questions

1. What is customer service?
2. What are ~~few~~ jobs that require customer service skills?
3. Why is customer service important?
4. What is a common motto that establishments may follow?
5. What should you do if you encounter a difficult customer?
6. If you cannot fix a problem for a customer what should you do?

Reading Comprehension How To Customer Service

A Gutmann



Reading Comprehension How To Customer Service:

Enjoying the Beat of Term: An Mental Symphony within **Reading Comprehension How To Customer Service**

In a world eaten by screens and the ceaseless chatter of instantaneous transmission, the melodic beauty and emotional symphony developed by the written term usually disappear in to the backdrop, eclipsed by the persistent noise and distractions that permeate our lives. Nevertheless, located within the pages of **Reading Comprehension How To Customer Service** an enchanting literary value filled with fresh emotions, lies an immersive symphony waiting to be embraced. Crafted by an outstanding composer of language, that charming masterpiece conducts readers on a mental trip, skillfully unraveling the concealed songs and profound affect resonating within each cautiously constructed phrase. Within the depths of the touching examination, we will investigate the book is main harmonies, analyze its enthralling writing style, and surrender ourselves to the profound resonance that echoes in the depths of readers souls.

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for the nitration 4.01 ml of nitric acid 4.00 ml of sulfuric acid and 4.56 ml bromobenzene were used to complete the reaction with these measurements bromobenzene was found to be the limiting reagent since only 4.56 ml of bromobenzene was used the amount of product predicted to be recovered was 8.7533 g

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section 20711 lab experiment nitration of bromobenzene introduction the chemical reaction of nitration consists of a nitro group being added to or substituted in a molecule nitration can basically be carried out by a mixture of concentrated nitric acid and sulfuric acid this mixture is useful to obtain the active nitronium ion

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in the nitration of bromobenzene a mixture of sulfuric acid and nitric acid react with one another nitric acid the weaker of the two acids will serve as base to form nitronium ion bromobenzene will attack the nitronium ion by nucleophilic attack

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the bromine substituent in bromobenzene is an ortho para director the para position is favored due to steric effects in the reaction that takes place in this lab a nitro group is substituted onto bromobenzene at the para position to form 1-bromo-4-nitrobenzene

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over 5 minutes slowly pipet this bromobenzene into the icy cold nitration mixture HNO_3 3 M H_2SO_4 in the 125 ml flask and stir continue to stir the reaction mixture in the ice bath for 30 minutes do not heat in a new 250 ml erlenmeyer

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on the right the arenium cation has a nitro set with incredibly small 0.6 Å bond distances this will result in an optimization failure as the atoms are even close for the programme to accommodate their electrons demonstration of creating the p arenium cation by the nitration of bromobenzene

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the purpose of this lab was to observe where substituents are added on a benzene ring by way of electrophilic aromatic

substitution the electrophilic source in the nitration of bromobenzene comes from a nitronium ion NO_2^+ which acts as the electrophilic species

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nitration of bromobenzene is an electrophilic aromatic substitution reaction the electrophile will be formed from 4 0ml of nitric acid and 4 0ml of sulfuric acid and will then react with 4 5ml of bromobenzene this will produce o bromonitrobenzene and p bromonitrobenzene

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chem 2261 lab 5 nitration of bromobenzene introduction an electrophilic aromatic substitution reaction is an important process that allows for intermediate chemical structures to be used as precursors to pharmaceuticals and other industrially produced chemicals by adding different functional groups into an aromatic ring

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lab report 10 nitration of bromobenzene raekwon filmore cm 244 section 40 march 27 2018 introduction for this experiment nitration of bromobenzene was the focus of the lab the benzene is an aromatic compound and when it reacts with wither a mixture of sulfuric acid or nitric acid creates what is known as a nitro group