

## MODEL MEDIATOR'S OPENING STATEMENT

Good afternoon, my name is \_\_\_\_\_ and I am serving as your mediator today. I am a [certified\*] mediator trained to assist in resolving disputes such as the one before us today. I am pleased to be here to assist you in working through your issues and believe you will find mediation to be a very helpful process. Thank you for committing to be here today.

If any of you have a special need during the session, please let me know now or at any time during this session. Also, please silence all electronic devices during this mediation.

How would each of you like to be addressed in our session today?

Do you have the authority to settle and sign an agreement if one is reached?

Let me begin by stating that I am not acquainted with the parties involved in this dispute.

Have any of you met me before this session?

Mediation is a voluntary process in which a neutral, impartial person assists parties who want to generate options for resolving their issues.

Are you all here voluntarily?

My role as the mediator is to facilitate the discussion and negotiation and help you capture any agreement into appropriate settlement terms. Your attendance at this mediation does not imply any admission of guilt or wrongdoing. If you would like to take a break, meet with me privately, or end the mediation, please let me know and we'll address those matters at that time.

My goal is to assist each of you in communicating clearly with one another and reaching a mutually acceptable settlement of this matter. I am not here to represent any particular side and will not provide advice or guidance. You are entitled to seek representation and subject matter experts that can be called to provide information, if necessary. I have no power to impose a decision on you or to decide how this matter should be settled. This is where mediation differs from other forms of dispute resolution. You are empowered with the ability to design your own solution that meets your needs and addresses your interests.

Did each of you receive a letter or in-brief outlining what you can expect in a mediation session and asking you to verify that you willingly accept the opportunity to participate?

Each of you signed agreements to participate in good faith. "Participating in good faith" means that you are entering with an open mind, that you will be respectful of the other person, and that you will listen to one another.

# Mediator Opening Statement Sample

**Marilyn McShane, Frank P. Williams III**

### **Mediator Opening Statement Sample:**

*The Mediator's Handbook* John W. Cooley, 2006      **Mediation Theory and Practice** Suzanne McCorkle, Melanie J. Reese, 2018-03-23 Mediation Theory and Practice Third Edition introduces students to the process of mediation by using practical examples that show students how to better manage conflicts and resolve disputes Authors Suzanne McCorkle and Melanie J Reese help students to understand the research and theory that underlie mediation as well as provide students with the foundational skills a mediator must possess in any context including issue identification setting the agenda for negotiation problem solving settlement and closure New to the Third Edition Expanded content on the role of evaluative mediation reflects the latest changes to the alternative dispute resolution field helping students to distinguish between various approaches to mediation Additional discussions around careers in conflict management familiarize students with employment opportunities for mediators standards of professional conduct and professional mediator competencies New activities and case studies throughout each chapter assist students in developing their mediation competency      **Mediation Law and Practice** David Spencer, Michael Brogan, 2007-02-08 Mediation Law and Practice gives a thorough account of the practice of mediation from the perspective of the student and practitioner Divided into two parts it deals with both the practice of mediation and the law surrounding mediation Touching on the theory and philosophy behind the practice it further describes in a theoretical and practical sense the difference between the emerging models of mediation Mediator qualities are discussed in terms of issues of gender culture and power This book examines the important issue of mediation ethics and taking into account the developing law surrounding the practice proposes a code of ethics It looks at the future of mediation in light of the decline in litigation the rise in regulatory constraints on mediation and the popularity of online mediation Mediation Law and Practice provides students and practitioners with the complete text on the practice and law surrounding mediation      **The Mediator's Handbook** Ruth Charlton, Micheline Dewdney, 1995 Practical handbook which provides guidelines on how to develop and improve mediation skills for beginners and experienced mediators Techniques and skills outlined are applicable to all types of disputes including commercial family community environmental and workplace Discusses the most appropriate strategies to apply in particular contexts Includes index Ruth Charlton is a solicitor in private practice lawyer mediator and co editor of Australian Dispute Resolution Journal Micheline Dewdney is a solicitor of the Supreme Court of NSW lawyer mediator and co editor of Australian Dispute Resolution Journal      *Conflict and Communication* Fred E. Jandt, 2016-03-22 Conflict and Communication introduces students to important theories key concepts and essential research in the study of conflict along with practical skills for managing conflict in their daily lives Author Fred E Jandt illustrates how effective communication can be used to manage conflict in relationships and within organizational and group contexts Along with foundational coverage of conflict styles mediation and negotiation skills the text also features new and emerging models of conflict management including chapters examining the challenges of conflict

between cultures a chapter on family and organizations information on both face to face and online bullying a detailed step by step guide for mediation and more emphasis on online dispute resolution      The Mediation Process Christopher W. Moore, 2014-04-07 The Fourth Edition of a seminal work in the field of mediation and conflict resolution For almost thirty years conflict resolution practitioners faculty and students have depended on *The Mediation Process* as the all inclusive guide to the discipline The most comprehensive book written on mediation this text is perfect for new and experienced conflict managers working in any area of dispute resolution family community employment business environmental public policy multicultural or international This is the expert s guide and the Fourth Edition has been expanded and revised to keep pace with developments in the field It includes new resources that will promote excellence in mediation and help disputants reach durable agreements and enhance their working relationships Includes expanded information on the latest approaches for providing mediation assistance Features comprehensive guidelines for selecting the right strategy for both common and unique problems Utilizes updated contemporary case studies of all types of disputes Offers expanded coverage of the growing field and practice of intercultural and international mediation      *Peace Skills* Ronald S. Kraybill, 2001-03-02 Part of the Peace Skills Set this Manual is designed as a take home resource to support workshop participants as they return to their communities and both apply their mediation skills and share their insights with others It covers conflict analysis the role of mediation the stages of mediation communication skills and working with group conflicts and in cross cultural settings

*Family Mediation in Europe* Council of Europe, 2000-01-01 The conference brought together over 350 people with a professional interest in family mediation The Council of Europe recommendation R 98 1 encourages member states to introduce promote and strengthen family mediation as an appropriate process for the resolution of family disputes particularly those involving children in marital separation and divorce The Conference proposed increasing promotion of mediation assistance for cross border mediation training and accreditation of family mediators assisting states to adopt family law practices that reduce family disputes      **An Asian Perspective on Mediation** Joel Lee, Hwee Hwee Teh, 2009 The prevailing mediation model and process is drawn primarily from the West For a long time there has been a call for conflict management approaches that are more appropriate for the Asian context This book answers the call by identifying cultural values and norms that affect how conflicts may be perceived through Asian lenses and how conflict management processes and practices should be structured      *The Mediation Handbook* O. Russel Murray, 2011-10-20      *Linking Discourse Studies to Professional Practice* Lubie Grujicic-Alatriste, 2015 This book examines how discourse analysts could best disseminate their research findings in real world settings Each chapter presents a study of spoken or written discourse with authors putting forward a plan for how to engage professional practice in their work using this volume s Framework for Application      *International Commercial Mediation* Cyril Chern, 2020-11-25 International Commercial Mediation is a practical guidebook that explains how to handle and complete a mediation as well as how to personally market the skills

developed as a mediator The book provides examples supplies forms and explains procedures of actual working mediations which can be used to adapt to individual needs It also deals with advanced practitioner issues and the emerging law on international mediation

**Community Mediation** Karen Grover Duffy,James W. Grosch,Paul V. Olczak,1991-04-26 In recent years the mediation movement has seen tremendous growth with significant advances being made in both research and practice Despite these advances reseachers and practitioners have remained relatively isolated from one another Bridging the gap COMMUNITY MEDIATION is dedicated to the mutual education of both researchers and mediators It makes the findings of research accessible to practitioners and the issues of concern to practice available to researchers Thus this handbook affords researchers an excellent opportunity to learn more about actual techniques and enables practitioners to benefit from the latest research in the field

**Mediation Representation** Harold I. Abramson,2004 *Becoming a Mediator* Peter Lovenheim,2002-03-07 Most mediators feel that helping people end conflicts is special work and they re sustained by rewards beyond money praise or fame But with no obvious career path and no prescribed courses to take or degrees to earn how does one become a mediator Whatever your background whether in law social work teaching psychology business homemaking or parenting you can become a mediator and find a satisfying career says Peter Lovenheim *Becoming a Mediator* shows you how offering a practical nuts and bolts guide to breaking into the field and a no nonsense approach to the reality of current professional opportunities Drawing from the experiences of actual mediators as well as from his own many years of work as an attorney and mediator Lovenheim not only provides a vital resource but also conveys the sense of mission mediators feel for this emerging new profession

**When Push Comes to Shove** Karl A. Slaikeu,1996 In a world where disputes increasingly erupt into lawsuits or violence at home in the workplace in schools and between nations conflict resolution skills are critical to both trained mediators and other professionals When Push Comes to Shove offers a clear how to guide for lawyers managers human resource professionals clergy social workers and anyone who wants to learn how to resolve interpersonal and intergroup disputes in all areas of life

**Victims of Crime and the Victimization Process** Marilyn McShane, Frank P. Williams III,2013-12-16 Volume 6 in the 6 volume series titled Criminal Justice Contemporary Literature in Theory and Practice This compilation of articles attempts to fill gaps in existing resources with some of the best current statements on the topic Subjects include the characteristics of victims the effects of crime on victims and some contemporary theories of victimization Also included are evaluations of a variety of victim oriented policies and programs such as victim assistance peace making and victim impact statements This title will be of great utility to students scholars and others with interests in the literature of criminal justice and criminology

**The Commercial Mediator's Handbook** Cyril Chern,2014-09-19 Mediation as a method of dispute resolution is well known and practised worldwide and this book provides the knowledge necessary for those actively involved in mediation work as well as for those who need to learn the process This is an invaluable guide on how to mediate what forms should be used and what techniques can be applied by the

mediator to obtain a successful result It also provides essential guidance on how to deal with large complex international commercial disputes and their effective administration Key features of this book include In depth discussion of both the existing and historical international case law on mediation including its history under the British Common law European Civil law and Muslim Shari ah law Analysis of the differences between the various forms of mediation agreements with sample wording to add to or modify these forms as needed In depth discussion of the ethical requirements relating to mediation and mediators Sample forms for use in commencing mediation In depth discussion of actual mediations how they should be conducted techniques to use and sample forms General forms for use in complex international mediation form agenda and mediation statements Mediator disclosure forms questionnaires for potential mediators and parties and comparison of mediation agreements and sample forms Discussion of how to effectively use witnesses and the preparation and presentation of witness statements in mediation International case studies with statements of claims and responses This book will be essential reading for those involved in international commercial and construction mediation

**Manual on Commercial Leasing in Troubled Times** ,2009

**Conflict Resolution at Work For Dummies** Vivian Scott,2009-12-30 A practical workplace guide to handling conflict effectively Managing employees and encouraging them to work together toward a common goal is an essential skill that all leaders should possess Conflict Resolution at Work For Dummies provides the tools and advice you need to restore peace train your colleagues to get along better with others prevent conflicts from ever starting and maintain better productivity while boosting morale One of the only trade publications that takes the manager s perspective on how to address conflicts resolve disputes and restore peace and productivity to the workplace Examines more positive means for resolving conflicts other than arguing surrendering running away filing a lawsuit etc Helps managers and employees sort through problems and make the workplace a more rewarding place No manager should be without Conflict Resolution at Work For Dummies

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